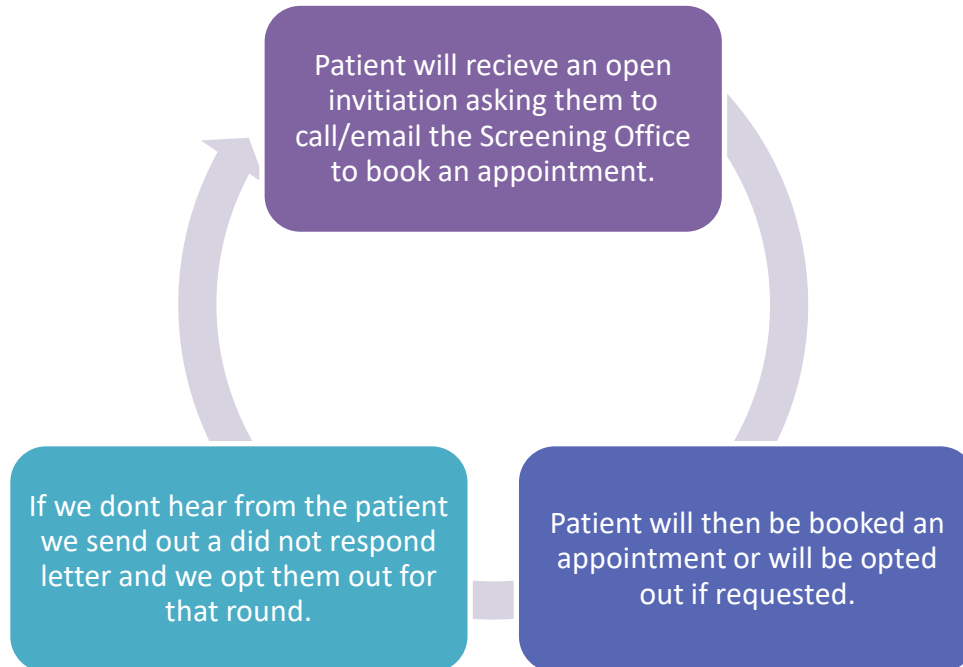


October 2021

Patient invitations, what should they expect?



The only exception to this is women with learning difficulties and our high risk patients who will be given a time slot.

We ask that you continue to inform us of any women with learning difficulties. This is so we can send a different leaflet that is more accessible in order for their carers to make informed consent and to ensure we continue to offer these women a timed appointment. When we are due to screen patients at your practice we will ask if you have any patients with learning difficulties or patients that have had bilateral mastectomy, this would be the ideal time to advise us.

Data:

The response rate for September is 72% (+8% increase on the previous month)

Currently we have mobile units at:

Haywards Heath – Princess Royal Hospital (next to the Orthopaedic Treatment Centre)

Shoreham – Southlands hospital, outside the front of the eye clinic

Horsham – Horsham Hospital

Littlehampton – Tesco Superstore, Broadpiece, Littlehampton

Updates

GP reports are printed from the Screening Office every Wednesday and are sent in the post, they should then be coded onto your system. The reports will include attendance, patients that didn't attend and assessment outcomes. We cannot send this electronically unfortunately until our NBSS system is updated which could take up to 2 years.

We appreciate the work that is undertaken at practice level to code this. We have seen instances with practices pulling data which differs to ours and currently it seems the reason for this is because patient's data hasn't been coded to the GP system; however we recognise it is a fragile system reliant on numerous factors. If the data differs please do not send reminder texts.

Phone lines

The last 3 months have been an increasingly difficult time for our administration office for various reasons. We have had to reduce our time on the phones and have received a few patient complaints in relation to this. I am pleased to say we have a wider team in now and currently our phone lines are open 9-12 *Lunch* 1-1630. We aim to open over the lunchtime period from the end of November.

Facebook

<https://www.facebook.com/WestSussexBreastScreeningService/>

Contact for the office: 01903 239757

General email contact: uhsussex.westsussexbreastscreening@nhs.net

HAPPY HALLOWEEN

